

BATTERY WARRANTY PROCEDURE

The warranty procedure differs between normal (wet) and lithium batteries.

For both types the battery must be fully recharged and tested, either on or off the vehicle, and that the vehicle charging system is tested and in full working order. Please refer to our battery testing procedure and warranty conditions available from <https://www.larsson.uk.com/downloads.html>

Assuming a warrantable fault has been diagnosed with the battery, then the two procedures are as follows:

For conventional batteries (wet acid, MF, AGM, Gel) you will need to complete Battery Warranty Claim Form in full and submit a copy by email to warranty@larsson.uk.com. Please do not return wet batteries to Larsson UK.

All lithium batteries will need to be returned to us with a completed battery claim form attached. They will be tested and will be replaced if found at fault.

If we accept a claim, we will supply a replacement battery free of charge.

Please submit all claims within one week of failure or return to your business from an end customer.

If a battery is received damaged from us, please email a completed claim form, noting details of damage, and attach photos of the battery and all packaging. Please submit these within one working day of receipt.

WARRANTY CONDITIONS

Larsson provide a 2-year warranty (without mileage limit) on all vehicle batteries from the date of purchase from Larsson.

Warranty covers failure due to defect in manufacturing process or materials within this period.

Warranty does not cover failure due to damage, misuse, lack of maintenance (including regular charging) in storage or operation, incorrect charging, use in an inappropriate application, consequential damage to other parts, failure caused by another component or fault, or failure outside the warranty period.

All batteries should be charged and tested upon receipt and before fitting or selling to an end customer. Batteries held in stock should be recharged regularly as follows:

All wet, filled and activated batteries (wet acid, MF, AGM, Gel) whether supplied wet or dry	every 3 months
All lithium batteries	every 6 months

All batteries and vehicles should be tested in accordance with the Larsson Battery Testing Procedure available from <https://www.larsson.uk.com/downloads.html>.

We reserve the right to supply an alternative battery of similar value and quality if the original battery model is no longer available or request additional information to validate a claim.

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