

# YSS WARRANTY PROCEDURE

Larsson UK provide a 2-year warranty (without mileage limit) on all YSS Products from the date of purchase from Larsson. Please refer to our full YSS Warranty Conditions below.

The selling dealer is responsible for diagnosing the presence of a warrantable fault. Once diagnosed, there are different procedures according to the type of product as below. Please contact Larsson UK if you are unsure whether a product is Racing, Top Line or Eco Line after referring to the remainder of this document.

## YSS RACING & TOP LINE PRODUCTS

Please refer to the list of Racing & Top Line Products below:

- MG, MX, MU, MZ, VU monoshocks
- RX, FX Quad/ATV shocks
- RG, RZ, TG Twinshocks
- All fork cartridges (open & closed) and complete front fork
- All EG188 Steering Dampers
- Remote Hydraulic Preload Adjusters
- Remote Reservoirs with Compression Adjustment

## SELLING DEALER ACTIONS:

The selling dealer must fully complete the YSS Product Warranty Form in full. This can be downloaded from <https://www.larsson.uk.com/downloads.html> . Send it to Larsson UK using [warranty@larsson.uk.com](mailto:warranty@larsson.uk.com) .

If the claim is accepted, Larsson UK will arrange collection of the product for repair at one of our official YSS Service Centres. Once repaired, the product will be returned to the selling dealer.

## YSS ECO LINE PRODUCTS

Please refer to the list of Eco Line Products below:

- TC, MO, OO, MC, ME, MD, VK, VB, VD, OK, OB, OD Monoshocks
- RE, RC, RB, TB, RD, TD, Twinshocks
- All 'non repairable' items including Fork caps, PD valves, steering damper fitting kits, hydraulic lines, fork and shock springs

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## SELLING DEALER ACTIONS:

The selling dealer must fully complete the YSS Product Warranty Form in full. This can be downloaded from <https://www.larsson.uk.com/downloads.html> . The completed form and the faulty product must be returned together to Larsson UK at 7 Alpha Court, Phoenix Parkway, CORBY, NN17 5DP.

If the claim is accepted, Larsson UK will replace the product without charge.

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# YSS WARRANTY CONDITIONS

Larsson provide a 2-year warranty (without mileage limit) on all YSS Products from the date of purchase from Larsson.

Warranty covers failure due to defect in manufacturing process or materials within this period.

Warranty does not cover the cost labour for removal or refitting of products, failure due to damage, misuse, incorrect fitting, lack of maintenance, damage due to environmental factors, use in an inappropriate application, consequential damage to other parts,

failure caused by another component or fault, or failure outside the warranty period.

In the event of a claim being accepted, we reserve the right to refund the original purchase or supply an alternative product of similar value and quality if the original item is no longer available, repair in lieu of replacement or vice versa, or request additional information to validate a claim.

## Larsson UK Ltd.

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