

RETURNS & WARRANTY PROCEDURES (EXCEPT BATTERIES AND YSS PRODUCTS)

UNWANTED ITEMS PROCEDURE

We will accept the return of unwanted items ordered, provided they are in their original, undamaged packaging and in full retail condition. Parts that have been fitted, even if unused, will not be accepted.

Please complete the returns form that you can download from <https://www.larsson.uk.com/downloads.html>.

Once completed, pack it with the returned item and clearly mark as 'RETURNS'. Return it to Larsson UK at the address below. Once received we will raise a credit for the item. Where the items are not returned within 7 days, a 20% restocking charge may be applied. We do not accept parts for return after 30 days unless they are faulty or fail within their warranty period.

LARSSON WARRANTY PROCEDURE

For items that fail within their warranty period, you should return the complete item to us, in its original packaging if this is still available.

Please complete the Returns Form that you can download from <https://www.larsson.uk.com/downloads.html>.

Once completed, pack it with the returned item and clearly mark as '**RETURNS**'. Return it to Larsson UK at the address below. Once received we will inspect the item and may need to return it to the manufacturer. When a claim is accepted, we raise a credit to your account for the item. If you have ordered a replacement item, this will reimburse your costs. If a claim is not accepted we will return the part to you.

Please see the separate Warranty Procedures for Batteries and YSS Products that can be accessed & downloaded from <https://www.larsson.uk.com/downloads.html>.

LARSSON WARRANTY CONDITIONS

Larsson provide a warranty (without mileage limit) on all items as follows:

- 5 years for Noco Battery Chargers and Boost Packs
- 5 years for JMP Skan Chargers
- 2 years for all other items

The warranty commences purchase from the date of purchase from Larsson UK. Warranty covers failure due to defect in manufacturing process or materials within this period. Warranty does not cover the cost labour for removal or refitting of products, failure due to damage, incorrect fitting, misuse, lack of maintenance in storage or operation, damage due to environmental factors, use in an inappropriate application, consequential damage to other parts, failure caused by another component or fault, or failure outside the warranty period.

In the event of a claim being accepted, we reserve the right to refund the original purchase or supply an alternative product of similar value and quality if the original item is no longer available, repair in lieu of replacement, or request additional information to validate a claim.

Please see the separate Warranty Conditions for Batteries and YSS Products that can be accessed & downloaded from <https://www.larsson.uk.com/downloads.html>.

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